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Oracle CRM On Demand | Oracle

In 2011 Oracle acquired RightNow Technologies, Inc., a leading provider of cloud-based customer service software. By combining Oracle and RightNow, Oracle has delivered superior

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customer experience (CX) capabilities at every contact and across every channel. As a result, RightNow Customer Service is now Oracle Service Cloud.

Oracle RightNow Social Experience | Oracle

Oracle is moving aggressively to offer customers a full range of Cloud Solutions including sales force automation, human resources, social networking, databases and Java as part of the Oracle Public Cloud. Together, Oracle and RightNow can enable a superior customer experience at every contact and across every channel. Read the press release

Oracle and RightNow

Oracle RightNow is a customer relationship management (CRM) software service for enterprise organizations. It was originally developed by RightNow Technologies, Inc. , which was acquired by Oracle Corporation in 2011 in a \$1.8 billion deal [3] .

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RightNow Technologies - Wikipedia

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Oracle RightNow CX Cloud Service solutions,Oracle Rightnow ...

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- Real-time chat. Oracle RightNow Chat Cloud Service enhances the online experience by providing real-time, text-based communication between agents and customers Chat can be offered wherever a customer may need help.

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Customer Experience (CX) | Oracle

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Find and Hire Freelancers for Oracle Service Cloud - Guru

Oracle (NASDAQ: ORCL) has announced plans to acquire cloud-based customer service provider RightNow Technologies (NASDAQ: RNOW) for \$1.5 billion. RightNow's Customer Service Cloud spans call centers, the Web and social networks. Oracle says it will add RightNow to its new Public Cloud offering spanning CRM, HR and the new Oracle Social Network.

Oracle Buys RightNow for Cloud Customer Service ...

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